

<u>AirRoad Linehaul Services – 2024/2025 Holiday Season</u>

Dear Valued Client.

As we reach the end of another eventful year and the holiday season approaches, we would like to take this opportunity to thank you for your continued business. We look forward to working with you in the coming year, and wish you good health, happiness, and success in 2025.

On top of the normal seasonal volume increases, the risk of extreme weather events may also add additional logistical challenges, along with the usual issues with the rail network at this time of year. Therefore, to avoid disappointment we ask that our clients allow additional shipping time for all consignments, particularly date sensitive deliveries.

The final linehaul departures travelling to Melbourne and Brisbane will depart Sydney on Tuesday the 24th of December. However, due to the anticipated volumes and receivers' reduced trading hours, we cannot guarantee delivery on Friday the 27th of December.

The final linehaul departures travelling to Perth will occur on Tuesday the 24th, and to Darwin on Monday the 23rd of December. To avoid delays, we strongly recommend dispatching goods for these areas no later than Friday the 20th of December.

Please also note that some delivery agents, particularly in country areas, may not be operating between Christmas and New Year. If a delivery is required during this time, please contact your Account Manager prior to dispatch to confirm if the required service is available.

Interstate and intrastate linehaul schedules will be operating on a reduced schedule from the 24th of December, returning to normal from Tuesday the 2nd of January 2024.

We thank you for your understanding, and if you have any further questions, please feel free to contact your Account Manager.

Best Regards,



